SESSIONS CREWCONNECT GLOBAL VIRTUAL WEEK DAY 11 BIG INDUSTRY ISSUES - 22/11/2021

CrewConnect Global Conference & Exhibition

22 - 26 November 2021 Virtual Week Live Streamed & On-Demand

Industry Leadership Panel: End of Year Assessment, Vaccination Schedule and What to Lookout for in 2022

08:00 - 09:00 Big Industry Issues - All Delegates

Last year, we were meeting online for the very first time, due to constraints we naively thought would not be as severe or last as long. We were trying to make sense of a true humanitarian crisis and closing the year of uncertainty with the hope of the vaccine and a return to normality.

This year, we are in Amsterdam, not Manila which already speaks volumes and we have brought back our Leadership panel to give their thoughts on:

• fallout from COVID on business and Operations

- vaccination roll out, safety protocols and cost
- priorities for 2022
- audience Q&A

Participants

Moderator: John Adams - Managing Director / Chairman / Vice-Chair, V.Ships UK Limited / Bahamas Shipowners' Association / International Chamber of Shipping

Stephen Cotton - General Secretary, International Transport Workers' Federation (ITF)

Guy Platten - Secretary General, International Chamber of Shipping

Andreas Nordseth - Director General, Danish Maritime Authority

Capt. Ahmed Belal - Chairman, IMEC

Capt. Faouzi Fradi - Group Director, Crewing and Training, Columbia Shipmanagement

Indispensable but Invisibilized and Immobilized: How the Shipping Industry Can Address the Human Element in the New Normal

09:00 - 09:25 Big Industry Issues - All Delegates

The crew change crisis during the COVID-19 global pandemic has been a wake-up call for shipping businesses about the essential role of seafarers. Building on a decade of empirical research at the ports of Hong Kong and New York, including ship visits, interviews, surveys, and archival studies. I will begin by discussing how shipping developments in the modern era such as containerization, port securitization, and international legislation have been inadvertently involved in producing the sea-blindness of societies and the invisibility and immobility of seafarers. I then reflect on the rationale underlying seafarers' common needs such as shipboard internet access and humane design of port infrastructure. I conclude by making suggestions on building and strengthening industrial partnerships, including coalition with the unlikely stakeholder of maritime ministries to adopt a holistic approach of care for "the human element," raise social awareness, and enlist seafarers in the latest developments of decarbonization and digitalization.

Participants

Liang Wu - PhD Candidate, SSRC, and Wenner-Gren Doctoral Researcher | CES and Ralph Bunche Dissertation Fellow Waterfront Scholar, Anthropology Department The Graduate Center of the City University of New York NSF/ Waterfront Alliance

#operationscentre2050 - The Rise of the Codefarer

09:25 - 09:45 Big Industry Issues - All Delegates

The presentation will cover the impacts of increasing digitalisation on the seafaring workforce. It will also consider the challenges of adapting seafarers for work in technology environments and the suitability of STCW to meet those challenges.

Participants

Mike Powell FNI - Strategy Director, StratumFive

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08:00	08:00 - Industry Leadership Panel: End of Year Assessment, Vaccination Schedule and What to Lookout for in 2022
09:00	09:00 - Indispensable but Invisibilized and Immobilized: How the Shipping Industry Can Address the Human Element in the New Normal
	09:25 - #operationscentre2050 - The Rise of the Codefarer

SESSIONS CREWCONNECT GLOBAL VIRTUAL WEEK DAY 2 | RECRUITMENT & RETENTION - 23/11/2021

CrewConnect Global Conference & Exhibition

22 - 26 November 2021 Virtual Week Live Streamed & On-Demand

Headline Session: Why shipmanagement during COVID is an equation of cost management and how to try to solve it.

08:00 - 09:00 Recruitment & Retention

According to our research, right at the top of everyone's list this year is cost management and the delicate balance between profits and people. So, it's worth taking a look at some ideas and strategies that might be employed to reduce costs, whilst not having a negative impact on seafarers and the crewing department, including a balanced approach to work -flexible work from home.

Participants

Moderator: Torbjørn Eide - Vice President, Klaveness Ship Management AS

Praveen Shukla - Crewing Director, Wallem Group

Henrik Jensen - Founder and Managing Director, Danica Maritime

Aashish Puri - Global Director of Strategic Partnerships, Maritime, Oil & Gas Consulting Services Ltd

Konstantinos Poulis - General Manager, Epsilon Hellas

Digitalisation in Crewing

09:00 - 09:40 Recruitment & Retention

Participants

Matt Raos - Senior Vice President Global Sales, Qatar Airways

Jochem Hemink - Head of Sales Shipping Europe & Asia, ATPI

Eleftheria Letsiou - Head of Global Account Management, Marine, ATPI Marine & Energy

Nick Clarke - Chief Executive Officer, Greywing

Nathalie den Boer - Process Analyst bij, Stolt Tankers

Post-Pandemic Crew Management and the MLC: A procedural review

09:40 - 09:55 Recruitment & Retention

Participants

Natalie Shaw - Director Employment Affairs , International Chamber of Shipping

SCEDAS®-Optimized Crew and Maintenance Scheduling

09:55 - 10:15

Recruitment & Retention

Participants

Jens-Uwe Stroeber - Senior Manager HR and Supervision Newbuildings, Carnival Maritime GmbH

Anisa Rizvanolli - Team Leader - Maritime Scientific Computing and Optimization, Fraunhofer CML

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08:00	08:00 - Headline Session: Why shipmanagement during COVID is an equation of cost management and how to try to solve it.
09:00	09:00 - Digitalisation in Crewing
	09:40 - Post-Pandemic Crew Management and the MLC: A procedural review
	09:55 - SCEDAS®-Optimized Crew and Maintenance Scheduling

SESSIONS CREWCONNECT GLOBAL VIRTUAL WEEK DAY 3: PHILIPPINES FOCUS - 24/11/2021

CrewConnect Global Conference & Exhibition

22 - 26 November 2021 Virtual Week Live Streamed & On-Demand

Headline Session: Government Address & Round Table

08:00 - 09:00 Philippines Focus

In this session, Gerardo Borromeo leads a panel discussion from the Philippines.

The session will start with a Government Address by Under Secretary Gil Beltran, Department of Finance followed by a round table discussion where Gerardo and Under Secretary Beltran will be joined by Vice Admiral Robert Empedrad from the Maritime Industry Authority.

Participants

Gerardo Borromeo - CEO | Vice President | Vice Chair, PTC Group | Philippines Shipowners Association | ICS

Gil Beltran - Undersecretary, Department of Finance

Vice Admiral Robert Empedrad - Administrator, Maritime Industry Authority, Republic of the Philippines Department of Transportation

Live audience Q&A

09:00 - 09:25 Philippines Focus

Gerardo Borromeo and Vice Admiral Robert Empedrad answer questions live from the audience.

Participants

Gerardo Borromeo - CEO | Vice President | Vice Chair, PTC Group | Philippines Shipowners Association | ICS

Vice Admiral Robert Empedrad - Administrator, Maritime Industry Authority, Republic of the Philippines Department of Transportation

SCHEDULE CREWCONNECT GLOBAL VIRTUAL WEEK DAY 3: PHILIPPINES FOCUS - 24/11/2021

TIME	PHILIPPINES FOCUS
08:00	08:00 - Headline Session: Government Address & Round Table
09:00	09:00 - Live audience Q&A

SESSIONS CREWCONNECT GLOBAL VIRTUAL WEEK DAY 4: SAFETY & TRAINING - 25/11/2021

CrewConnect Global Conference & Exhibition

22 - 26 November 2021 Virtual Week Live Streamed & On-Demand

Keynote Speech: What is a sustainable seafaring profession?

08:00 - 08:15 Safety & Training

Crew managers have made a lot of changes to the processes and ways they work, albeit in response to the crisis and as with many things, some changes are worth keeping, whilst others are meant to be reversed. Some changes are worth keeping, other measures have highlighted the vulnerabilities in the profession. The United Nations Sustainable Development Goals (SDGs) - particularly SDG 4 on education and training; SDG 8 related to decent work; SDG 9 on innovation and industry, which links to the promotion of a resilient maritime sector; and SDG 5 on gender equality, linked to efforts to promote seafaring as a career for all, are the broad lines that the shipping industry has pledged to align itself with.

In this session we look at how the industry can put into practice a sustainability strategy for seafarers.

Participants

Tommy Olofsen - Chief Commercial Officer & Deputy CEO, OSM Maritime Group

Headline Session: Checking in on standards, training facilities and qualifications

08:15 - 09:00 Safety & Training

COVID has had a major impact on the content, format, and delivery of maritime training, on who and where we train seafarers and all this time, training centers and universities have had to close their doors. As such, at the end of the second year of this warped reality, we must ask:

•what are training centers and universities focusing on and what needs to change?

•what are the vulnerabilities we need to address at industry level?

·priorities related to assessment and qualifications

Participants

Moderator: Tommy Olofsen - Chief Commercial Officer & Deputy CEO, OSM Maritime Group

Adam Lewis - Head of Training and Operations, IMEC

Maneesh Varma - Head of Qualifications, The Nautical Institute

Rear Admiral Bill Truelove - Managing Director, CSMART Academy

Manish Singh - CEO, Ocean Technologies Group

Route to Digital Learning Success - 2022 and Beyond: Adapting the passage plan with lessons learned

09:00 - 09:30 Safety & Training

Participants

James Lee - Business Development Manager, Wartsila Voyage

Neil Bennett - Director Sales, Americas, Wartsila Voyage

A P&I Perspective on Incidents During Pilot Passage

09:30 - 09:45 Safety & Training

Participants

Capt. Yves Vandenborn - Director of Loss Prevention, The Standard Club

Human Performance: Measuring, managing and motivating our key workers to excel

09:45 - 10:05 Safety & Training

With an increasing focus on the seafarer as key worker, the human dimension of our business has never been more apparent. The crew-change crisis has placed our crews and shore-based teams under unprecedented strain that has tested their personal resilience and demonstrated their endurance and professionalism. More than ever, we see that human factors are a huge contributor to safe and successful operations and that human behaviour is key to safety culture and optimal performance. This welcome focus on the human element brings with it its own challenges and with the introduction of initiatives such as behavioural competency and TMSA 3 Element 14, a gualitative approach to measuring human behaviour will be needed and strategies and tools will be required to set baselines, benchmarks and KPIs to improve performance against. In this session we will consider these factors and discuss practical ways of achieving and analysing human performance at sea and ashore.

Participants

Raal Harris - Group Creative Director, Ocean Technologies Group

SCHEDULE CREWCONNECT GLOBAL VIRTUAL WEEK DAY 4: SAFETY & TRAINING - 25/11/2021

CrewConnect Global Conference & Exhibition

TIME	SAFETY & TRAINING
08:00	08:00 - Keynote Speech: What is a sustainable seafaring profession? 08:15 - Headline Session: Checking in on standards, training facilities and qualifications
09:00	09:00 - Route to Digital Learning Success - 2022 and Beyond: Adapting the passage plan with lessons learned 09:30 - A P&I Perspective on Incidents During Pilot Passage 09:45 - Human Performance: Measuring, managing and motivating our key workers to excel

SESSIONS CREWCONNECT GLOBAL VIRTUAL WEEK DAY 5: MENTAL HEALTH & WELLBEING - 26/11/2021

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22 - 26 November 2021 Virtual Week Live Streamed & On-Demand

Headline Session: Long-term impact of the pandemic and getting back on track

08:00 - 09:00 Mental Health and Wellbeing

As is the case with all "99 year" events, COVID-19 will leave a mark, long after we've completely surpassed it. For now, we must get ready for its third and hopefully, final year, which means:

proven coping strategies for dealing with loss, fatigue and anxiety
tools, strategies and policies for 2022

•what are we leaving behind for good and what is worth keeping

Participants

Moderator: John Adams - Managing Director / Chairman / Vice-Chair, V.Ships UK Limited / Bahamas Shipowners' Association / International Chamber of Shipping

Andrew Wright - Secretary General, The Mission to Seafarers

Jason Zuidema - Executive Director/ General Secretary, North American Maritime Ministry Association/ International Christian Maritime Association

Katie Higginbottom - Head, ITF Seafarers' Trust

Pennie Blackburn - Clinical Psychologist, Consultant

Organizational "Safety Culture": How can technology and data help organizations make the invisible visible?

09:00 - 09:25 Mental Health and Wellbeing

Organizational "Safety Culture " is an outcome of Crew workplace well-being, safety and learning engagement. How can technology and data help organizations make the invisible visible?

A presentation by Bigyellowfish – An employee engagement and behavioural risk management platform.

Participants

Capt. Soma Sundar Gollakota - Co-Founder, Bigyellowfish

Kunal Pancholi - Co-Founder, Bigyellowfish

The Value of a Global Network

09:25 - 09:40 Mental Health and Wellbeing

Participants

Martin Foley - CEO, Stella Maris

How We Can Eliminate Bullying and Strengthen Intercultural Resources

09:40 - 10:00 Mental Health and Wellbeing

Participants

Charles Watkins - Founder, Mental Health Support Solutions

The need to embrace the paradigm shift in seafarer health and wellbeing

10:00 - 10:15

Mental Health and Wellbeing

The pandemic presented the shipping industry with numerous unanticipated challenges and problems. In terms of the world's seafarers, this has meant a change in focus on what they consider to be the most challenging concern. Seafarer testimonies from the past 18 months demonstrate a clear pattern of concern not only with the debilitating physical and biological effects of COVID-19 but, also the social, psychological and mental aspects brought about by the pandemic. This fact was corroborated by the latest Re:fresh wellbeing study. The growing concern has underscored the necessity for the development of new health and wellbeing solutions and services (such as e-Psychologist and the Re:start Health and Wellbeing Program). This presentation argues that the COVID-19 pandemic is forcing a paradigm shift on shipping's current approach to occupational health and safety (OHS) that is calling for significant advancements in the "health" component of OHS. Shipping must heed this call by giving greater attention to health and wellbeing - with a specific emphasis on developing a health-promoting mindset - not only among seafarers but also among shore-based personnel.

Participants

Rebecca Mejia - Public Health Manager, Marine Benefits

SCHEDULE CREWCONNECT GLOBAL VIRTUAL WEEK DAY 5: MENTAL HEALTH & WELLBEING - 26/11/2021

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TIME	MENTAL HEALTH AND WELLBEING
08:00	08:00 - Headline Session: Long-term impact of the pandemic and getting back on track
09:00	09:00 - Organizational "Safety Culture": How can technology and data help organizations make the invisible visible?
	09:25 - The Value of a Global Network
	09:40 - How We Can Eliminate Bullying and Strengthen Intercultural Resources
10:00	10:00 - The need to embrace the paradigm shift in seafarer health and wellbeing